Health Care Operational Excellence

The quality and efficiency of health care systems are of increasing importance at every level and dimension of society. The 30-unit Master of Health Care Operational Excellence is designed to prepare students to create, lead and manage the continuous improvement of processes in clinical operations.

This program is designed to create thought leaders in continuous improvement, employee engagement, value-stream mapping and operational excellence. Focused on continuous improvement methodologies, the curriculum offered in this degree prepares leaders in service, health care and other operational environments to utilize a toolset allowing them to eliminate waste, innovate and improve patient and employee experiences in St. Louis and around the globe.

Contact: Kim Simpson  
Phone: 314-935-2594  
Website: https://sever.wustl.edu/degreeprograms/healthcare-operational-excellence

Faculty

Program Director

Leroy Love (https://sever.wustl.edu/faculty/Pages/default.aspx)  
Director of Graduate Studies in Health Care Operational Excellence

For a list of our program faculty (https://sever.wustl.edu/faculty), please visit our website.

Requirements

Master of Health Care Operational Excellence

Total units required: 30

In order to earn the degree a student must have a cumulative grade point average of at least 2.70 over all courses applied toward the degree.

Required courses: 27 units, including:

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>HlthCare 501</td>
<td>Introductory Overview of Operational Excellence in Health Care</td>
<td>3</td>
</tr>
<tr>
<td>HlthCare 502</td>
<td>Facilitation Skills/Change Management</td>
<td>3</td>
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* Additional courses will be added to the curriculum. Please visit our curriculum webpage (https://sever.wustl.edu/degreeprograms/healthcare-operational-excellence/Pages/Healthcare-Operational-Excellence-Curriculum.aspx) for the most current information regarding this program.