Health Care Operational Excellence

The quality and efficiency of health care systems are of increasing importance at every level and in every dimension of society. The 30-unit Master of Health Care Operational Excellence is designed to prepare students to create, lead and manage the continuous improvement of processes in clinical operations. The 15-unit Graduate Certificate allows students to take the courses that make up the core curriculum of the degree program and to then apply those credits toward the degree at a future date.

This program is designed to create thought leaders in continuous improvement, employee engagement, value-stream mapping and operational excellence. Because it is focused on continuous improvement methodologies, the curriculum offered by this degree program prepares leaders in service, health care and other operational environments to utilize a tool set that allows them to eliminate waste, innovate, and improve patient and employee experiences in St. Louis and around the globe.

1. Graduate Certificate (15 units, 10-15 months to complete)
2. Part-time Master's Degree (30 units, three years to complete)

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