

# Health Care Operational Excellence

Managing health care systems today is more than process efficiencies and quality assessment. At every level and dimension, it takes an interdisciplinary approach to get it right. The Master of Health Care Operational Excellence (MHCOE) and Graduate Certificate in Health Care Operational Excellence can help you advance with the knowledge, leadership and skills needed to establish, implement and oversee important process analysis and continuous improvement initiatives in the growing field of health care.

Designed with input from employers, thought leaders, and practitioners, the MHCOE program is taught by leading health care professionals, experts and executives. This program provides a solid foundation in the areas of project management fundamentals, navigating organizational change, process improvement, human-centered design, operations and finance, and emerging issues in health care and related service organizations. The program also addresses the more nuanced human factors and topics of personal leadership and resilience.

1. Graduate Certificate (15 units, 10-15 months to complete)
2. Part-time Master's Degree (30 units, three years to complete)

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